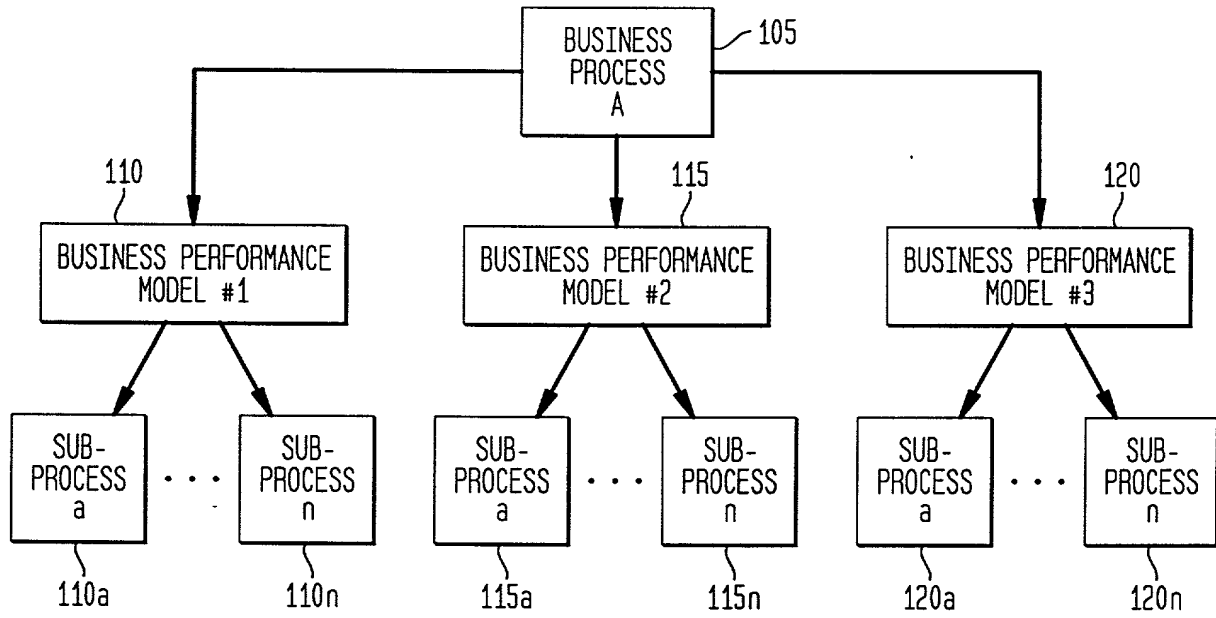


FIG. 1



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FIG. 2

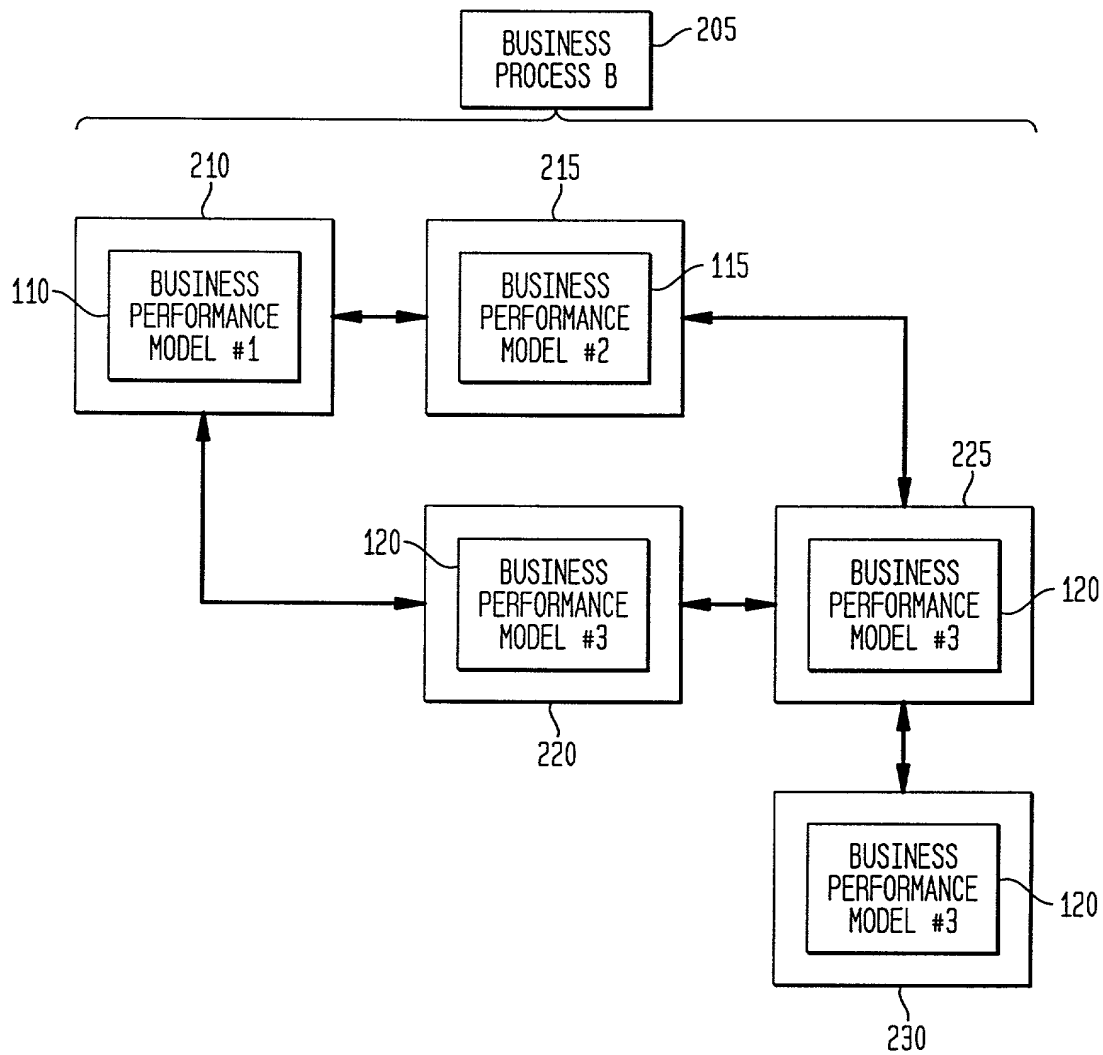
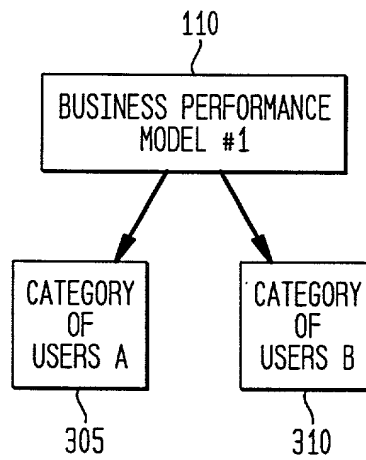


FIG. 3



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FIG. 4

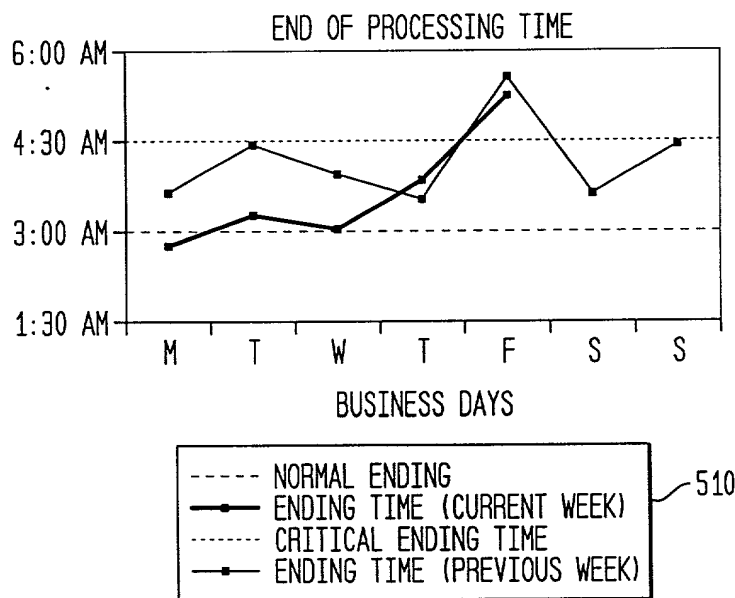
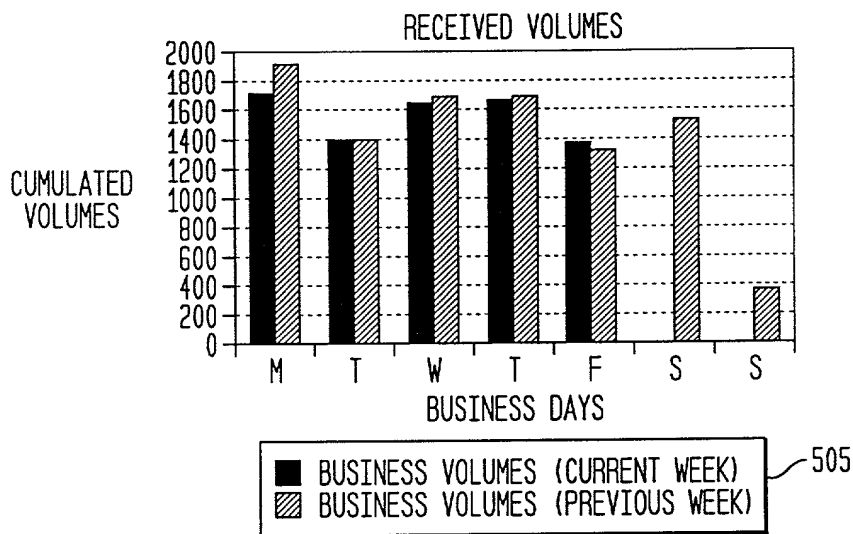


RECEPTION	VOLUME
09:55 PM ○	1430 ○

PUNCTUALITY				
FLOW ID	RECEPTION TIME			STATUS
	EXPECTED	CRITICAL	REAL	
PRETORIA	09:45 PM	10:30 PM	10:10 PM	COMPLETED
LIBREVILLE	10:00 PM	10:30 PM	10:15 PM	COMPLETED
ABIDJAN	10:15 PM	10:45 PM	10:10 PM	COMPLETED
CAIRO	10:15 PM	10:45 PM	10:25 PM	COMPLETED

VOLUME CONSISTENCY			
FLOW ID	# OF RECORDS		STATUS
	EXPECTED RANGE	REAL	
PRETORIA	400-600	570	OK
LIBREVILLE	400-500	450	OK
ABIDJAN	200-250	220	OK
CAIRO	300-400	370	OK

FIG. 5



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FIG. 6

INCOMING FLOWS			
FLOW	PUNCTUALITY		
	CURRENT MONTH	PREVIOUS MONTH	TREND
ASIA	75%	90%	↓
AFRICA	100%	100%	
EUROPE	99%	89%	↑

605

END PROCESSING TIME			
	CURRENT MONTH	PREVIOUS MONTH	TREND
ON TIME	94%	78%	↑
LATE	6%	12%	

610

INFORMATION DELIVERY QUALITY INDEX			
	CURRENT MONTH	PREVIOUS MONTH	TREND
E-CASH MANAGEMENT	100%	95%	↑
SWIFT	75%	85%	↓
TRANSMISSION	99%	91%	↑

615

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FIG. 7

ACCESSIBILITY SUB-PROCESS	BUSINESS TRANSACTION SUB-PROCESS	CREDIBILITY SUB-PROCESS
<p>REAL-TIME:</p> <p>AVAILABILITY FOR A WEB-BASED APPLICATION</p> <p>AVAILABILITY FOR A "TEXT" APPLICATION</p> <p>AVAILABILITY FOR A CLIENT/SERVER APPLICATION</p>	<p>REAL-TIME (FOR EACH BUSINESS TRANSACTION TO BE MONITORED):</p> <p>RESPONSE TIME FOR A WEB-BASED APPLICATION</p> <p>RESPONSE TIME FOR A "TEXT" OR CLIENT/SERVER APPLICATION</p>	<p>REAL-TIME:</p> <p>CREDIBILITY OF DATA</p>
705	710	715

FIG. 8

INPUT FLOW SUB-PROCESS	CENTRAL PROCESSING SUB-PROCESS	OUTPUT FLOW SUB-PROCESS
<p>REAL-TIME:</p> <p>INDIVIDUAL BATCH FLOW PUNCTUALITY</p> <p>CONSISTENCY</p> <p>GLOBAL BATCH FLOW COMPLETENESS</p> <p>CONTINUOUS FLOW CONSISTENCY</p> <p>REAL-TIME (FOR ALL INCOMING FLOWS): CONSISTENCY</p>	<p>REAL-TIME:</p> <p>INTER APPLICATION ACTIVITY</p> <p>ACKNOWLEDGMENT ACTIVITY</p> <p>REJECTION ACTIVITY</p>	<p>REAL-TIME:</p> <p>GLOBAL BATCH FLOW COMPLETENESS</p> <p>RESOURCE UPDATE PUNCTUALITY</p>
805	810	815

FIG. 10

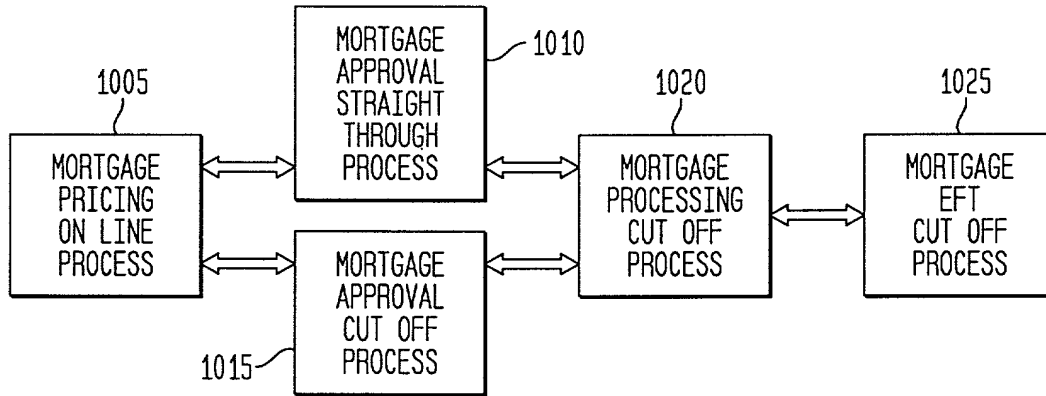


FIG. 11

